Common Use Patterns and Issue Resolutions

F11   Enter and Exit Fullscreen mode

Rapta Supercoach runs in the Chrome browser in fullscreen mode. When exporting Assembly Reports or Video Instructions, the browser will exit fullscreen mode. Use F11 to restore normal functionality.

Ctrl-N   Open a new Chrome Window

RESET   Rapta Supercoach's built-in RESET function resolves malfunctions within two minutes. The RESET button can be found in the dropdown menu in the top-left near the RAPTA logo.

If camera feeds become unresponsive - If two cameras are configured on the system, try switching between the camera feeds from the CAMERA tab on the SETUP page. If this doesn't work or only one camera is configured on the platform, use the RESET function to resolve the issue.

After exporting an Assembly Video Instruction - The video will open in a new browser tab. Right-click on the video and click "Save Video As" to save to local storage.